



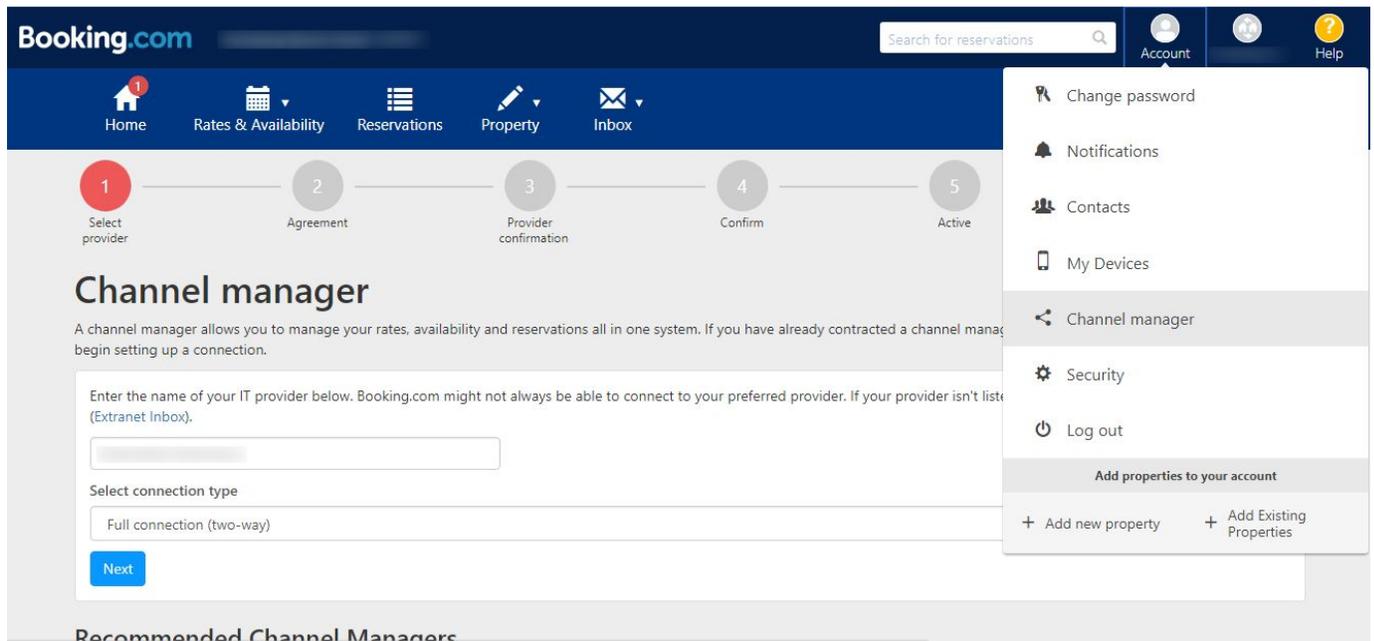
How to enable eZee connection with Booking.com?

Please follow below mentioned steps to enable 2-way XML connection between your eZee channel manager and Booking.com.

Step 1: Login to Booking.com extranet.

Step 2:

- 1) From the 'Account' tab drop down list, go to 'Channel Manager'.
- 2) Click on 'Start' to proceed with the channel manager interface.



Step 3:

- 1) In the first step of the connection wizard, enter the name of your channel manager provider in the text box, i.e. eZee, and Booking.com will search for it and fill the text box with eZee Technosys.
- 2) The connection type will be automatically selected as 'Full connection (two-way)' once eZee is chosen as the provider.
- 3) Click on 'Next' to move to the next step.

The screenshot displays the Booking.com interface for setting up a channel manager. At the top, the Booking.com logo and a search bar are visible. Below the logo, there is a navigation bar with icons for Home, Rates & Availability, Reservations, Property, and Inbox. A progress bar indicates the current step: 1. Select provider (highlighted in red), 2. Agreement, 3. Provider confirmation, 4. Confirm, and 5. Active. The main content area is titled "Channel manager" and contains a text input field with "eZee (eZee Technosys)" entered. Below it, a dropdown menu shows "Full connection (two-way)" selected. A blue "Next" button is visible at the bottom left. On the right side, an account menu is open, showing options like "Change password", "Notifications", "Contacts", "My Devices", "Channel manager", "Security", and "Log out". The Booking.com logo and navigation menu are visible at the top.

Step 4:

- 1) Enter your relevant property details in the text boxes. Please note that all of this is mandatory information.
- 2) Check-mark on 'I have read, accepted and agree to the Terms and Conditions' option.
- 3) Click on 'Accept'.

The screenshot shows the Booking.com interface for accepting an XML Service Agreement. At the top, there is a navigation bar with the Booking.com logo, a search bar, and icons for Account and Help. Below the navigation bar is a progress indicator with five steps: 1. Select provider, 2. Agreement (highlighted in red), 3. Provider confirmation, 4. Confirm, and 5. Active. The main content area is titled "Accept XML Service Agreement" and contains a form with the following sections:

- Your XML Service Agreement with Booking.com**
- Between:**
BOOKING.COM LTDA. , Herengracht 597, 1017CE Amsterdam, the Netherlands ("Booking.com"),
- And You, The Accommodation**
- Property name:
- Property ID:
- Contact person:
- Contact person email:
- Contact person phone:
- Id, provided by provider (if any):
- Have agreed as follows:**
- XML Service Schedule**
- This Agreement is subject to and governed by the XML Service Schedule (the "Terms and conditions"). The Accommodation declares that it has read and hereby accepts the Terms and conditions.
- The XML Service Agreement and XML Service Schedule forms an integral part of the accepted Accommodation Agreement and General Delivery Terms (GDT's) and should be read in conjunction therewith.
- I have read, accepted and agree to the Terms and conditions
- A copy of this agreement will be sent to you via e-mail
-

Step 5: A screen like below will appear. Post this, contact your account manager in eZee and he/she will take this ahead.

The screenshot displays the Booking.com dashboard. At the top, there is a navigation bar with the Booking.com logo, a search bar for reservations, and links for Account and Help. Below the navigation bar, there are five main menu items: Home, Rates & Availability, Reservations, Property, and Inbox. The main content area features a progress bar with five steps: 1. Select provider, 2. Agreement, 3. Provider confirmation (highlighted in red), 4. Confirm, and 5. Active. Below the progress bar, the status is "Waiting for provider confirmation". The "Status" section explains that eZee needs confirmation from Booking.com and that eZee will need to map all rooms and rates. The "Summary of the pending request" includes: IT Provider (eZee), Type of connection (Two Way), and Date submitted (2018-02-06 08:31:52). The "Further steps" section advises contacting eZee for setup, noting a one to two day mapping process. A "Reset connection request" button is located at the bottom.

Booking.com Search for reservations Account Help

Home Rates & Availability Reservations Property Inbox

1 Select provider 2 Agreement 3 Provider confirmation 4 Confirm 5 Active

Status of the connection request: Waiting for provider confirmation

Status

eZee needs to confirm to Booking.com that they are ready to activate the connection. Most likely, eZee will need to map all rooms and rates before the connection can be activated.

Summary of the pending request:

- IT Provider that handles the connection: eZee
- Type of connection: Two Way
- Date when the connection request was submitted: 2018-02-06 08:31:52

Further steps

Please contact eZee to finalize the setup. Usually the mapping process will take one to two days, depending on your room/rate setup and IT provider. After eZee has confirmed that the connection is ready, you'll receive an email at [redacted] with instructions for activating the connection.

If you need any support, or in case you have any other questions regarding the connection process, please contact your Booking.com hotel support team at Extranet Inbox. Come back to this page at any time to view the connection status.

[Reset connection request](#)