

## eZee Front Desk Next Gen - Property Management Software Guidelines to setup eZee Reservation Integration with eZee Front Desk Next Gen

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# Guidelines to setup eZee Reservation Integration with eZee Front Desk Next Gen.

The very basic thing before starting the integration of eZee Reservation with eZee Front Desk is to name all room types in the Reservation engine tool that you want the website visitors to see.

Now, follow the below mentioned path to configure the settings to interface your eZee Front Desk Next Gen with the eZee Reservation tool.

Open eZee Configuration  $\rightarrow$  Click on the eZee icon in the top left corner of the application window  $\rightarrow$  click on configuration settings/options  $\rightarrow$  Click on 'Integration' (last option in the list)  $\rightarrow$  Go to 'Web Reservation box.

You will notice a drop down box against the Reservation Engine field and select <u>www.ezeereservation.com</u> from the drop down list. You will notice that it will ask you to fill other related settings.

tions	🔒 ? 🧧
General	Call Posting
Rental	Enable Call Posting Integration  Separate Tax from Call Charge  Enable Barring /Unbarring Integration
Display	Enable Wake Up Call Integration
Email	Accounting Interface
🚔 Credit Card	Accounting Software Select Account S/W 💌 Configuration
Print Option	Web Reservation
Notice	Reservation Engine  www.ezeereservation.com    Hotel Code  58      Retrieve only authorized Booking
7 Miscellaneous	Authentication Code 66f041e16a60928b05a7e228a89c3799
Integration	Web City Ledger Account    Select Account      Web Extra Charge    Select Extra Service      Update Web Rate/Inventory
	Web Reservation URL http://www.ezeereservation.com/fdrezervation/webservice.php?wsdl
	Electronic Key Lock Interface (Door Lock) Settings
	Key Lock System Select Key Lock System Vicense Code
	Enable Keycard generation on reservation
	<u>S</u> ave <u>C</u> lose

#### Figure: 1.1

The red colored outlined box as shown in figure 1.1 is the web reservation box we are discussing about.

The fields seen under it are as mentioned below:

- 1. Reservation engine: <u>www.ezeereservation.com</u>
- 2. Hotel Code: XX (will be provided by eZee support team)
- 4. Web City Ledger account: select as created in eZee Configuration > Miscellaneous tab > Account.
- 5. Web Extra Charge: select as created in eZee Configuration > Configuration tab > Extra Charges.
- 6. Web Reservation URL: This is a pre-filled field and do not edit this setting.

#### After you have configured the above mentioned settings, go to:

- Rate type' option under 'Property Setup' tab.
- Select the rate type that you want to show on the website and click edit.
- Check the 'Web Tariff Plan' option. (Red colored box in fig 1.2)
- Save and close.
- Do this for all the rate types that you want to show on website.

Tariff Plan I	nformation	Ina	Inactive			
Alias	AP	Sort Key	0 🚖			
Name	American Plan					
Description			^ ~			
[	Web Tariff	Plan				
Plan Types						
	🔿 Hours	1				
	💿 Days	1				
Rate type a	applicable by de	efault on ——				
	🕑 Week Days					
	Week End					

Figure 1.2

### Mapping of 'Room Types' created for web reservation and the same in eZee Configuration:

- Open eZee Configuration > property setup tab > room type
- Click on Options and select 'Web Room Type Configuration'
- You will see the list of web rooms you have created > click on the arrow in the bottom left corner of this window to pull up another window showing the id assigned against the room types you have created in eZee Front Desk.
- Enter the id for the web rooms that you want to map with the rooms types created in eZee Front Desk in the room type column
  save the changes.

🕼 Web Reservation C	onfiguration 🛛 🔒 ? 🛿	]	<u>(</u> Web Room T	ype LookUp 🛛 🔥 ? 🗙
Web Room Category	Room Type		Room Type ID	Name
Kina Suite			7	LUX - Executive
Desidential			2	STD - Double
Presidential			3	STD - Family 4
Twins			1	STD - Family 5
Super Deluxe			8	STD - Triple
			5	STD - Twin
Royal Suite			6	STD - Twin/Family 3
				Close
>>	Save Close			

You have successfully configured the eZee Reservation Integration with eZee Front Desk Next Gen. Now we will look as to how you can retrieve the bookings made on your website.

## Web booking/reservations retrieval:

- Open eZee Front Desk
- Go to booking list window.
- You will notice a button in the bottom left corner called "Retrieve Web Rsv." (figure 1.3)
- Click on it to retrieve your reservations/bookings entered on your website.

Search Cri	teria [1 Record(s)	) Found. J				Colort C		Deeliee	
Source	N/A	Boc	oked On	05/03/2011	Arri	ival Date From 05	i/03/2011 💌	To 05/0	3/2011 🗸
Booking No	Booked by	Booked Date	Source	Phone No	User	# Tot. Booked	# Booked	# Reserve	# Ched
JN5	Mr. Khan	05/03/2011		218309	Admin	1	1	0	0

Figure 1.3

The next window will pop up as shown in figure 1.4

Search Criteria								
Confirmation No	Room Type	Guest Name	Arrival	Departure	Room	Total	Deposit	Balance

To download the reservations/booking, click on the green arrow towards the top right corner and to transfer the same to your eZee Front Desk, click on Transfer button as highlighted in figure 1.4

You have now, successfully downloaded and transferred all the web reservations/bookings. You can now update the rate and inventory from eZee Front Desk >> Back office tab >> Web Update.